

Plymouth Library Support

IT SUPPORT

Information about IT including problems with the portal, Tulip sites etc. Contact support at: openaccess@plymouth.ac.uk

LIBRARY SUPPORT

Special support services

Contact them if you need a copy of a journal article or book chapter from our non e-resources in the library. They can even post books to you (postal charges will apply). Further details here:

<http://iisselfhelp.plymouth.ac.uk/novo/default.asp?SID=&Lang=1&id=1052>

Senior Subject Librarian Arts, Design, Architecture: Amanda Russell

First check the e-booklet at <http://postgrad-libraryskills.blogspot.com/>

If that fails email her at amanda.russell@plymouth.ac.uk - (be advised you will not get an instant answer. Amanda tries to answer emails within 48hrs but this is not always possible and she does not work weekends.)

Types of queries Amanda can answer:

Searching advice and techniques.

Access problems to e-resources.

Problems using library resources

General trouble shooting queries related to all things library.

Also if you are not sure who to contact whether Subject Librarian, special support or IT then just contact Amanda and she will pass it on to the relevant person.

For further help check out

<http://libraryyearone.blogspot.com/>

<http://libresearchskills.blogspot.com/>

<http://postgrad-libraryskills.blogspot.com/>